

Standard Terms and Conditions

1. **PRICING** - All price quotations are valid for 30 days and may be subject to change thereafter. Prices quoted are based on total quantities and are in USD unless otherwise stated. Prices are always quoted exclusive of sales tax & VAT
1. **PAYMENT** – Depending on the dollar amount of the order, the customer's credit history with IVy and the suppliers payment terms, payment to IVy Automation LLC may range from a deposit with order, to full or partial payment prior to shipping or to Net 30 calendar days. Whatever payment terms agreed to the full invoiced amount **MUST** be received via wire transfer, money order or cheque in the Ivy Automation bank account within the agreed time frame.
2. **TAXES** - All materials and equipment may be subject to local sales tax or VAT Tax or customs duty where applicable.
3. **FREIGHT** – Standard freight terms are F.O.B. Minneapolis, Minnesota, U.S.A. Unless otherwise discussed in advance or specified in advance.
4. **DELIVERY** - Delivery dates are based on our honest assessment of factory lead times for equipment we do not stock. Neither the Manufacturer or Ivy Automation nor any of their authorized representatives are liable expenses arising from late shipment.
5. **CANCELLATION** – Orders, once entered cannot be wholly or partially canceled, or the specifications altered. Some products may require a deposit with order. The customer will always be advised prior to order if this is the case. Cancellation may incur extra charges based on a cost incurred basis plus a nominal administration rate.
6. **RETURN** - Products returned for credit may be subject to restocking charges and must be in new, resaleable condition and in their original packaging
7. **WARRANTY** – IVy Automation LLC provides the original manufacturer's product warranty. Allia warrant the instruments to be free from defects in material and workmanship under normal use for the service to which products were designed for a period of eighteen (18) months from date of purchase or twelve months from shipping, whichever is sooner. Ivy Automation's liability extends to and is limited to repairing or replacing defective parts only. IVy Automation shall not be liable for damages caused by product failure and shall not be liable under any circumstances for any other direct or indirect consequential loss, cost, or damage of any nature.